

BETTER SERVICE BETTER SERVICE

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We handle the service...
so you don't have to

EXCELLENT DEALER SERVICE YOU CAN COUNT ON

Jobri is the adjustable bed strategic partner you've always wanted, providing a complete customer service system that shoulders the responsibility for delivery and service.

We'll take care of the customer at each point after your sale, so buyer satisfaction with your store will increase. If there is a problem, Jobri will handle it quickly and efficiently.

OUR CUSTOMER SERVICE PLEDGE

The most common question about adjustable beds is, "What if it breaks?" Our answer is simple. It's not likely, but if it does, our customer service team, supported by more than 15,000 service technicians nationwide, will take care of everything.

Some of the most common problems can usually be handled over the phone. After reviewing the five most common user errors, if the bed still isn't working, just pass the issue to the Jobri service representative.

3 EASY STEPS TO RESOLVING A PROBLEM:

- 1** Jobri Service Representative will promptly call the customer to make an appointment.
- 2** The customer will determine the timeline that best suits his or her schedule.
- 3** A commitment will be made for servicing within 72 hours (except in remote areas where service will take no longer than a week).

By the way, a BetterRest adjustable bed will never break and then remain in an upright position. It always returns to a flat position so owners can sleep normally on the bed until fixed.

A WARRANTY YOU CAN TRUST

Compare our warranties to other brands and you will see we have the best warranty on the market today.

Your job is simple. If there are any questions or problems, send them to us and you'll find we stand behind the high quality German design and construction. We provide a comprehensive 30 year warranty program with a 3-year FULL warranty, 8-year FULL parts and NO labor, and 30-year limited parts.